RETAIL ENERGY CODE

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REFERENCE	**RECPAB_26_0728_03**
STATUS	**FOR DECISION**
PAGES	**2**

APPROVAL OF CHANGE PROPOSAL C3-0162 – ADDRESS PRIORITISATION MATRIX

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REVIEWED - HOLLY LAW – HEAD OF CHANGE AND MODIFICATIONS, REC CODE MANAGER

FOR DECISION	REC Performance Assurance Board is asked to approve the Code Manager recommendation to populate the Address Prioritisation Matrix based on invalid postcode categorisation and service levels.
APPENDICES	**RECPAB_26_0728_03A – APM_v0.3** **RECPAB_26_0728_03B - C3-0162 APM_v2.0** **RECPAB_26_0728_03C - C3-0162 Consolidated Consultation Responses NON CONFIDENTIAL** **RECPAB_26_0728_03D - C3-0162 Consolidated Consultation Responses CONFIDENTIAL**

1 BACKGROUND

The Code Manager presented an overview of the work to date on the population of the Address Prioritisation Matrix (APM) to the Performance Assurance Board on 30 June 2026 (paper RECPAB_26_0630_14 - Address Prioritisation Matrix Update June 26). The paper set out that a Category 3 Change Proposal has been raised to populate the APM to create obligations on Electricity Suppliers and Distribution Network Operators (DNOs) to resolve invalid postcode Retail Energy Location data quality categories.

The Category 3 Change Proposal C3-0162 – Address Prioritisation Matrix, was issued for a three week Party consultation and is now presented to PAB to request approval of the Code Manager recommendation.

2 SUMMARY OF CONSULTATION RESPONSES

Change Proposal C3-0162 received responses from four DNOs and two Electricity Suppliers. The non-confidential responses are published here. All responses agreed with the categories set out in the APM.

Concerns were raised on the service levels, particularly for round one. The Code Manager recognised these concerns and accepted a recommendation by a DNO to create a new outcome status that allowed DNOs to request additional time at a MPAN level to complete investigations. An additional service level of 40 Working Days has been added as a one-off extension and this will be closely monitored.

Queries were raised on the implementation date, and these have been clarified by the Code Manager to confirm the implementation date and expected timeline for triggering the first reports.

3 LEGAL TEXT CHANGES

The legal text has been updated to add the additional service level and outcome status and minor housekeeping changes, for example to clarify some acronyms. The updated legal text and change proposal are published here.

4 IMPLEMENTATION DATE

The implementation date has not been updated and remains 1 September 2026, with the first reporting to be issued to Electricity Suppliers after the DCC's September epoch.

5 CODE MANAGER RECOMMENDATION

The Code Manager's recommendation is that the Performance Assurance Board:

- **APPROVE** the proposed change solution
- **APPROVE** the proposed implementation date of 1 September 2026

6 PAB ACTION

REC PAB ACTION

The Code Manager recommends the REC PAB:

- **APPROVE the change solution**
- **APPROVE the implementation date**

7 APPENDICES

See accompanying documents.